



2003 JUN -9 A 10:30

OFFICE OF
DEFECTS INVESTIGATION

VIA UPS
June 4, 2003

Mr. Kenneth N. Weinstein
Associate Administrator for Safety Assurance (NSA-01)
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Porsche Cars North America, Inc.
980 Hammond Drive
Suite 1000
Atlanta, Georgia 30328
(770) 290-3500 Fax: (770) 290-3700

03V-027 ① of ②
Supplement

RE: Update Recall Notification Report for the Model Year 2002 Porsche GT2

Dear Mr. Weinstein:

On behalf of Dr. Ing. h.c.F. Porsche AG, Porsche Cars North America, Inc. has enclosed an updated Defect Information report pursuant to the provisions of Part 573 of Title 49 of the Code of Federal Regulations. Please note that we have expanded the recall to include a few additional (16) model year 2002 911 GT2 models.

Should you have any questions or require further information, please do not hesitate to contact me at (770) 290-3627.

Sincerely,

Walter J. Lewis, Manager
Regulatory Affairs

Enclosure

cc: George Person, NHTSA - ODI via facsimile

PORSCHE

03V-027 ② of ③
Supplement

PART 573 Defect and Noncompliance Report

On January 22, 2003, Porsche determined that a noncompliance exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: **June 4, 2003**

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Manufacturer

**Dr. Ing. h.c.F. Porsche AG
70435 Stuttgart
Germany**

Agent

**General Counsel
Porsche Cars North America, Inc.
980 Hammond Drive
Suite 1000
Atlanta, GA 30328**

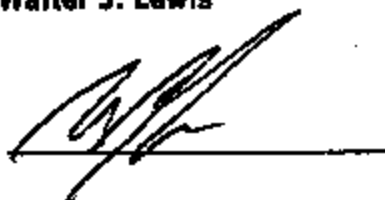
Corporate official, whom the agency should contact with respect to this recall:

**Walter J. Lewis
Regulatory Affairs Manager
Tel. No: (770) 290-3627
Fax No.: (770) 290-5508**

Name of Person who prepared this report:

Walter J. Lewis

Signed



PORSCHE

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Supplement

PART 573 Defect and Noncompliance Report

1. Identify the Vehicle Models involved in the Recall

2. Vehicles Involved in the Recall:

Make: Porsche

Model Year: 2002

Model: GT2

Production Dates: October 2, 2002 to March 30, 2003

VIN Ranges: WP0AB29912S696063 to WP0AB29902S696118

Vehicle Type: Passenger Car

Bodystyle: Two-door coupe (two seater)

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents.

100% of the 2002 GT2's produced during the above production dates are affected by this recall.

PART 573 Defect and Noncompliance Report

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Total Number Potentially Affected by the Recall: **48**

4. Approximate percentage of the total number of vehicles above estimated to actually contain the defect or noncompliance:

100%

Identify and describe how the recall population was determined:

Will be forwarded as soon as possible.

PART 573 Defect and Noncompliance Report

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance.

The affected vehicles were not equipped with a top tether anchorage as required by FMVSS225 54.3(b)(3).

Describe the cause of the defect or noncompliance condition.

See above.

Describe the consequence of the defect or noncompliance condition.

Owners who wish to use a Porsche child restraint with the air bag deactivation device requiring a top tether in the front passenger seat cannot correctly install the seat due to the lack of the top tether anchorage.

Identify any warning, which can (a) precede or (b) occur.

Not applicable.

Identify the supplier by corporate name and address, and the name and title of the chief executive officer or knowledgeable representative of the supplier:

Not Applicable.

PART 573 Defect and Noncompliance Report**IV. Provide the Chronology in Determining the Defect/Noncompliance**

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

Not applicable.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

Will be forwarded as soon as possible.

PART 573 Defect and Noncompliance Report

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

The affected vehicles will be recalled to the workshop and have a tether anchorage installed. Please refer to the attached draft Campaign Information bulletin for the exact repair procedure.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Not applicable.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Will be forwarded as soon as possible.

PART 573 Defect and Noncompliance Report

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification dealers and purchasers.

Will be forwarded as soon as possible.

PART 573 Defect and Noncompliance Report

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the Initial notification.

Please refer to the attached Campaign Information bulletin for the exact repair procedure. Page 4 of the bulletin contains a sample customer notification letter.

Campaign Information

911 GT2 (996)
A303

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Binder - Camp., Lit., Train., Warr.

A303 - Retrofitting Anchorage Bracket For Child Seat Top Tether

Attention: Sales Manager, Service Manager, Parts Manager, Service Technician

This is to inform you of a voluntary Customer Service Campaign Action involving a certain range of 2002 model year 911 GT2 (996) vehicles.

Porsche AG, the manufacturer, initiated a voluntary Customer Campaign involving certain 911 GT2 (996) vehicles that will require the installation of the top tether anchorage bracket to the rear shelf. Porsche has concluded that the upper mounting bracket for the child seat top tether is missing from some of the GT2 vehicles.

Porsche Owners who wish to use a Porsche child restraint in conjunction with the air bag deactivation device requiring a top tether in the front passenger seat cannot correctly install the child seat due to the lack of the top tether anchorage.

In order to remedy this condition, an anchorage bracket will be attached to the rear shelf with special high strength rivets.

A total of 48 U.S. vehicles fall within the scope of this recall campaign.

Very Important! Use the VIN range below as a general guideline. Please ensure that this (A303) Customer Campaign is performed together with Customer Campaign A207 while the vehicle is in your workshop. All the vehicles in the below range listing may be affected by both the A207 and A303 Customer Campaigns. The VIN can be checked in the Porsche e-DCS/WWS for confirmation of all open recall campaigns. Refer To Attachment "A" to determine if a particular vehicle is eligible for this Customer Campaign.

The affected Vehicle Identification Numbers are contained in the following VIN-Range:

US Vehicles:

WPOAB29912S696063 to WPOAB29902S696118

Customer Notification:

Porsche Cars North America, Inc., will notify All Owners of affected vehicles by First Class Mail during the week of May 12, 2003. See enclosed copy of the Recall Notification card to the Porsche Owner. A listing of affected VINs (with owner name and addresses) will be sent to you.

Work Procedure: See Attachment "B"

Parts Information:	Part Number	Qty.	Description
	000 043 204 70	1	Anchor Bracket for Top Tether
	N/A	3	High strength pop rivets supplied with rivet gun

Tools: Obtaining loaner tools, see Work Procedure, page 6.

Time Allowance: Time Units
110

5 911 GT2 (996)
A303

Campaign Information

Administrative Procedure: See attachment "C"

Following completion of the recall, please enter this information into the Maintenance Booklet (see sample below).

<input type="checkbox"/> Yearly Maintenance <input type="checkbox"/> Minor Maintenance <input type="checkbox"/> Major Maintenance <input type="checkbox"/> Emission Control Maintenance Date <u>5/12/2003</u> A303 Miles <u>2500</u> (dealer stamp)	<input type="checkbox"/> Yearly Maintenance <input type="checkbox"/> Minor Maintenance <input type="checkbox"/> Major Maintenance <input type="checkbox"/> Emission Control Maintenance Date _____ Miles _____ (dealer stamp)	<input type="checkbox"/> Yearly Maintenance <input type="checkbox"/> Minor Maintenance <input type="checkbox"/> Major Maintenance <input type="checkbox"/> Emission Control Maintenance Date _____ Miles _____ (dealer stamp)
<input type="checkbox"/> Yearly Maintenance <input type="checkbox"/> Minor Maintenance <input type="checkbox"/> Major Maintenance <input type="checkbox"/> Emission Control Maintenance Date _____ Miles _____ (dealer stamp)	<input type="checkbox"/> Yearly Maintenance <input type="checkbox"/> Minor Maintenance <input type="checkbox"/> Major Maintenance <input type="checkbox"/> Emission Control Maintenance Date _____ Miles _____ (dealer stamp)	<input type="checkbox"/> Yearly Maintenance <input type="checkbox"/> Minor Maintenance <input type="checkbox"/> Major Maintenance <input type="checkbox"/> Emission Control Maintenance Date _____ Miles _____ (dealer stamp)

Fill in date and mileage. Only check off type of service performed.

Sincerely,

Rolf Seiferheld

Rolf Seiferheld
Manager, Technical Service

Important Notice: Porsche Care USA Technical Bulletins are intended for use by professional technicians, not a "Do-It-Yourselfer." They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Special tools may be required to perform certain operations identified in these bulletins. Use of tools and procedures other than those recommended in these bulletins may be detrimental to the safe operation of your vehicle. Properly trained technicians have the equipment, tools, safety instructions and knowledge to do a job properly and safely. If a condition is described, do not assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your Porsche Dealer for information on whether your vehicle may benefit from the information. Part numbers listed in these bulletins are for reference only. Always check with your authorized Porsche dealer to verify correct part numbers.

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Dealership	Service Manager _____	Shop Foreman _____	Service Technician _____
Distribution	Asst. Manager _____	Warranty Admin. _____	Service Technician _____
Routing			

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Date: 5-2-03
Page 2 of 10

Service

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Campaign Information

911 GT2 (996)
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Attachement "A" VIN List

WP0AB299X2S696076
WP0AB299X2S696093
WP0AB299X2S696109
WP0AB299X2S696112
WP0AB29902S696068
WP0AB29902S696071
WP0AB29902S696099
WP0AB29902S696104
WP0AB29902S696118
WP0AB29912S696063
WP0AB29912S696077
WP0AB29912S696080
WP0AB29912S696094
WP0AB29912S696113
WP0AB29922S696069
WP0AB29922S696072
WP0AB29922S696105
WP0AB29932S696064
WP0AB29932S696078
WP0AB29932S696081
WP0AB29932S696095
WP0AB29932S696100
WP0AB29942S696073
WP0AB29942S696087
WP0AB29942S696090
WP0AB29942S696106
WP0AB29952S696065
WP0AB29952S696079
WP0AB29952S696096
WP0AB29962S696074
WP0AB29962S696088
WP0AB29962S696091
WP0AB29962S696107
WP0AB29962S696110
WP0AB29972S696066
WP0AB29972S696083
WP0AB29972S696097
WP0AB29972S696102
WP0AB29972S696116
WP0AB29982S696075
WP0AB29982S696089
WP0AB29982S696092
WP0AB29982S696108
WP0AB29982S696111
WP0AB29992S696067
WP0AB29992S696070
WP0AB29992S696098
WP0AB29992S696103

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A303

Campaign Information

Customer Notification Card

Customer Campaign Notice

Dear Porsche Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Porsche AG, the manufacturer, has determined that a noncompliance relating to motor vehicle safety exists in certain model year 2002 911 GT2 (996) vehicles.

Our records indicate that you are the Owner of a Porsche 911 GT2 (996) Model Year 2002 vehicle involved in this recall campaign. The affected vehicles were not equipped with a top tether anchorage bracket as is required.

Porsche Owners who wish to use a Porsche child restraint in conjunction with the air bag observation device requiring a top tether in the front passenger seat cannot correctly install the child seat due to the lack of the top tether anchorage.

Also, Porsche AG concluded that an incorrect safety compliance sticker might have been affixed to the driver's door.

In order to remedy this condition, a tether anchorage bracket will be retrofitted in your vehicle. Also, if necessary, the installation of the correct safety compliance sticker on your driver's door will be completed at the same time.

You should arrange for an appointment with your Porsche dealer as soon as possible to have the required repair performed. The necessary parts and special tool to perform this recall will be available through special arrangement by the Porsche dealer of your choice. Your Porsche dealer will request this specially developed tool from Porsche Cars North America, Inc., upon your inquiry. The estimated time to perform this recall campaign is approximately two to four hours. Please allow yourself and your Porsche dealer additional time to complete the repairs.

If your Porsche dealer is unable to perform this repair within a reasonable period of time, you may call or write:

Porsche Cars North America, Inc.

880 Hammond Drive, Suite 1000

Atlanta, Georgia 30329

Attention: Customer Commitment

Telephone: 1- (800) - Porsche (1-800-757-7243)

We sincerely regret any inconvenience this Customer Campaign may cause, and hope you understand our interest in performing this work promptly so that you can be satisfied with your Porsche automobile. There are no costs to you and the repair is free-of-charge. Please accept our apologies for this unplanned service visit.

Sincerely,

Porsche Cars North America, Inc.

If you no longer own this automobile or your address is different from that shown below, please complete this postage pre-paid card, detach and return. Thank you for your assistance.

☐ My correct address is: ☐ I sold this vehicle to:

Last Name First Name Initial

Number Street

City State Zip Code

☐ Vehicle totaled/scrapped: ☐ Vehicle reported stolen: ☐ Vehicle has been reported: } Please print and give complete information. Month Day Year

Vehicle Identification Number

Thank you for
your reply.

A child seat
tether
anchorage will
be retrofitted.

Campaign Information

911 GT2 (996)
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Customer Notification Card

PORSCHE

Porsche Cars North America, Inc.
980 Hammond Drive, Suite 1000
Atlanta, Georgia 30328

Customer Campaign Notice

Vehicle
Identification
Number

Panel
A303

See the nearest Authorized Porsche dealer of your choice.

PORSCHE

Thank you for
your reply.

A child seat
tether
anchorage will
be retrofitted.

PORSCHE



BUSINESS REPLY CARD

FIRST CLASS PERMIT NO. 2620 ATLANTA, GA

POSTAGE WILL BE PAID BY ADDRESSEE

Porsche Cars North America, Inc.
980 Hammond Drive
Suite 1000
Atlanta, Georgia 30328-9735

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



5 911 GT2 (996) A303

Campaign Information

Attachment "B"

Information: Please note the following points before starting the work.

- Check to see if the vehicle is part of the A207 customer campaign.
- We must coordinate the usage of the special riveting tool between all dealers. Please follow the procedure listed below to obtain the tool.
- Schedule multiple customers in your AOR at the same time.

Tools: 90 degree angle drill
Drill bit - 3/16"
Drill stop
Automatic center punch
Special rivet tool with instructions*
Rubber protective sleeve for rivet tool*
Mounting template*

* Supplied by PCNA Technical Service

Tool Ordering: To ensure a seamless repair to the customer, please follow the instructions listed below.

1. After the customer makes initial contact, e-mail PCNA at Recall_Administrator@porscheusa.com for the special riveting tool prior to making the customer appointment.
2. Indicate on the e-mail the vehicles VIN, Customer Name, Contact (Ship-to) Name, Dealer Number and if the vehicle is involved in the A207 campaign.
3. PCNA will determine when the tool will be available and e-mail you back. The e-mail will contain the date the rivet tool will arrive.
4. After you receive the e-mail response from PCNA (within 48 hours), make the customer's appointment.
5. The tool (and safety compliance sticker if applicable) will automatically be sent to you on the date indicated in the e-mail. Please note: The safety compliance sticker must reflect the correct VIN to be affixed to the door.
6. You will be allowed to keep the riveting tool for a maximum of 4 business days before returning it to PCNA. In some cases, you may be instructed to send the tool over night directly to the next dealer who needs it.



Caution!

- Do not use the special rivet gun before reading the manual supplied with it
- > Observe the operating specifications and instructions for the proper use of this tool.
 - > Only operate the rivet gun with the rubber guard installed. This will prevent the accidental breakage of the rear window.

Campaign Information

911 GT2 (996)
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Work Procedure:

1. Lift the rear cover (Figure 1, Item A) up and out. Unclip the rear roof lining (Item B) towards the front and lift the rear wall lining out.
2. Position the template on the right side, behind the passenger front seat. See figure 2, number 1 on page 8.
Note: There are additional pictures at the end of this bulletin for clarification.
3. Lay the anchoring bracket on top of the template and ensure alignment on rear shelf. See figure 2, number 2
4. Mark the hole positions to be drilled.
5. Remove the template and bracket then center punch the marked positions.
6. Drill the holes using an angle drill with a 3/16th drill bit. Set the drill stop to 5mm.
7. Deburr the holes and apply primer and paint to the exposed hole surface. You must ensure that the holes are clean and free from filings.
8. Position and insert the rivets through the bracket and the rear shelf.

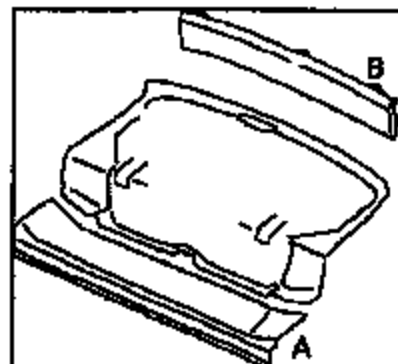


Figure 1



Caution!

Damage or breakage of the rear window can occur if the rubber guard is not fitted to the rivet gun. Observe the following points when using the gun.

- > Only use the Magna-Loc rivets contained in the installation kit. Usage of any other rivet can cause personal injury.
- > Before using the riveting tool, read the Huck Fasteners instruction manual supplied with the gun.

9. Install the rubber guard on the back of the rivet gun. See arrow in the 4th step located in figure 2.
10. Install (workshop supplied) air fitting to the air hose of the rivet gun.
11. Set the air pressure supplied to the rivet gun to 90 psi.
12. Rivet in the top tether bracket.
Note: Make sure the rivets are installed and riveted correctly the first time. It will be very difficult to remove the rivets after the riveting process is completed. You will only be supplied with the 3 rivets that are required for assembly.
13. If the customer plans to install a child seat, a carpet flap must be cut out in the area of the tether anchor. Refer to bulletin 1/01, "Child Seat With Top Tether Attachment Straps" for the procedure.
Note: Ask the customer if he/she wants the flap cut in the carpeting before performing this operation.
14. Reinstall the carpet, rear wall liner and the rear roof lining.

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911 GT2 (996)
A303

Campaign Information

Work Procedure:
(cont'd)

15. Enter the customer campaign in the Maintenance Book.
16. Send the Template, Huck Fasteners Instruction Book, and Rivet tool to either the next dealer or PCNA at this address:

Porsche Cars North America, Inc.
980 Hammond Drive, Suite 1000
Atlanta, GA. 30328

Attn: Recall Administrator

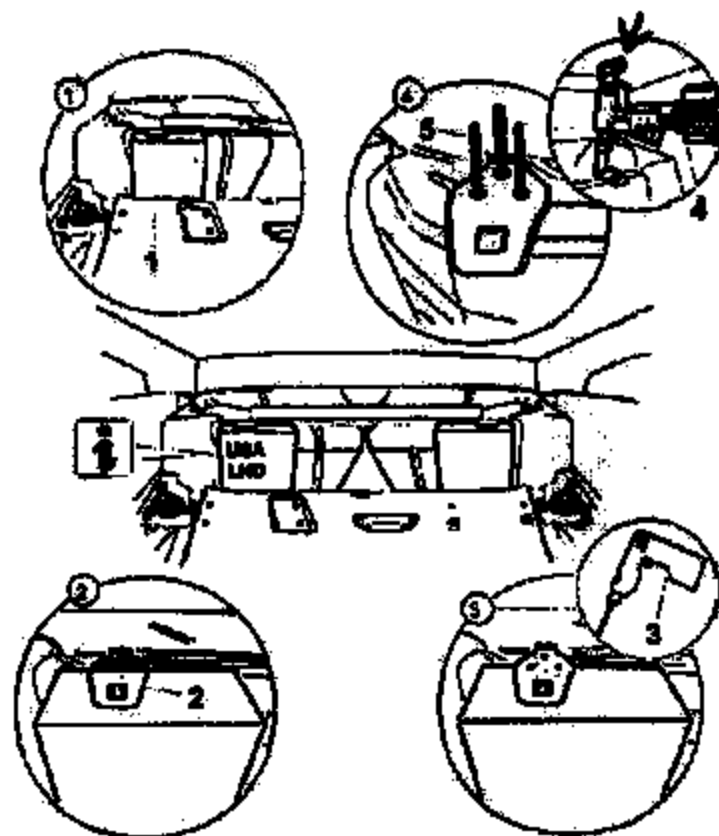
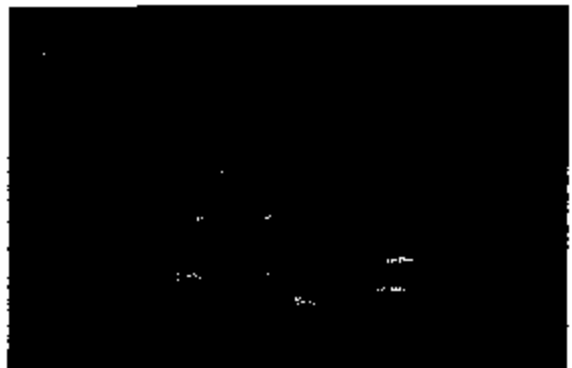


Figure 2

Campaign Information

**911 GT2 (996)
A303**

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5 911 GT2 (996)
A303

Campaign Information

Attachment "C" Administrative Procedure, Customer Action A303

Warranty claims should be submitted via e-DCS

Note: Always check for open recall status under the appropriate e-DCS menu options.

Affected VINs: See customer notification page

Warranty Code: R

Damage Code: A303 099 000 1 (for A303)

Labor Operation: Will be automatically inserted along with the necessary parts when the damage code is entered.

Repair Code: 1

Time Units: 110 TU Installing the anchorage bracket for child seat top tether.
> Includes removing rear panels.
> Does not include cutting the flap in the carpet panel.

Part Number	Qty.	Description
000 043 204 70	1	Top tether anchor
N/A	3	High strength pop rivets supplied with rivet gun

In cases where the recall cannot be performed, submit this information on a claim via e-DCS with the appropriate disposition code by inserting the code in the last digit of the damage code, as shown below.

Disposition/Repair Code

- 3 - Total Loss
- 4 - Vehicle Stolen
- 5 - Vehicle left North America
- 6 - Customer Moved/address unknown
- 7 - Vehicle sold, new owner information
- 9 - Customer refused to comply

Owner Name and Address Change

If the owner name and address are shown incorrectly, submit a correction using the name/address postcard from the Warranty Maintenance Booklet (or Recall mailing), or report the change to the Warranty Department via e-DCS, including VIN.